Wendy Sternberg 1035 College Ave Santa Rosa CA 95404

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

The big internet/phone providers are monopolistic, expensive, and untrustworthy. When there is a problem, it takes being on hold for over 30 minutes just to get a person, who generally knows very little to be of any true customer service. I like my local internet/phone provider, Sonic. This legislation will hinder Sonic's ability to exist and provide great service. ATT & Comcast and their ilk want to obliterate competition like Sonic. The result will be even higher prices and less service. Competition is good for consumers.

Wendy Sternberg